



Quarterly Investor Update

Second Quarter Fiscal Year 2020

Forward-Looking Statements

This investor update contains “forward-looking statements” which are made in good faith by the Company pursuant to the “safe harbor” provisions of the Private Securities Litigation Reform Act of 1995. You can identify forward-looking statements by words such as “may,” “hope,” “will,” “should,” “expect,” “plan,” “anticipate,” “intend,” “believe,” “estimate,” “predict,” “potential,” “continue,” “could,” “future,” or the negative of those terms, or other words of similar meaning or similar expressions.

These forward-looking statements are based on information currently available to us and assumptions about future events, and include statements with respect to the Company’s beliefs, expectations, estimates, and intentions, which are subject to significant risks and uncertainties, and are subject to change based on various factors, some of which are beyond the Company’s control. Factors that could cause the Company’s financial performance and results of operations to differ materially from the expectations, estimates, and intentions expressed in such forward-looking statements include, among others: maintaining our executive management team; expected growth opportunities may not be realized or may take longer to realize than expected; the potential adverse effects of the ongoing COVID-19 pandemic and any governmental or societal responses thereto, or other unusual and infrequently occurring events; factors relating to the Company’s share repurchase program; actual changes in interest rates and the Fed Funds rate; additional changes in tax laws; the strength of the United States’ economy, in general, and the strength of the local economies in which the Company conducts operations; the effects of, and changes in, trade, monetary, and fiscal policies and laws, including interest rate policies of the Federal Reserve), as well as efforts of the United States Congress and the United States Treasury in conjunction with bank regulatory agencies to stimulate the economy and protect the financial system; inflation, market, and monetary fluctuations; the timely and efficient development of, and acceptance of, new products and services offered by the Company or its strategic partners, as well as risks (including reputational and litigation) attendant thereto, and the perceived overall value of these products and services by users; the risks of dealing with or utilizing third parties, including, in connection with the Company’s refund advance business, the risk of reduced volume of refund advance loans as a result of reduced customer demand for or acceptance of usage of the Company’s strategic partners’ refund advance products; any actions which may be initiated by our regulators in the future; the impact of changes in financial services laws and regulations, including, but not limited to, laws and regulations relating to the tax refund industry and the insurance premium finance industry and recent and potential changes in response to the COVID-19 pandemic such as the CARES Act and the rules and regulations that may be promulgated thereunder; our relationship with our primary regulators, the Office of the Comptroller of the Currency and the Federal Reserve, as well as the Federal Deposit Insurance Corporation, which insures MetaBank, National Association (“MetaBank”) deposit accounts up to applicable limits; technological changes, including, but not limited to, the protection of electronic files or databases; acquisitions and divestitures; litigation risk; the growth of the Company’s business, as well as expenses related thereto; continued maintenance by MetaBank of its status as a well-capitalized institution, particularly in light of our growing deposit base, a portion of which has been characterized as “brokered;” changes in consumer spending and saving habits; the success of the Company at maintaining its high quality asset level and managing and collecting assets of borrowers in default should problem assets increase; and the other factors described under the caption “Risk Factors” and in other sections of the Company’s Annual Report on Form 10-K for the Company’s fiscal year ended September 30, 2019 and in other filings made by the Company with the Securities and Exchange Commission (“SEC”).

The forward-looking statements included herein speak only as of the date of this investor update. The Company expressly disclaims any intent or obligation to update any forward-looking statements, whether written or oral, that may be made from time to time by or on behalf of the Company or its subsidiaries, whether as a result of new information, changed circumstances or future events or for any other reason.



Business Developments

Second Quarter Ended March 31, 2020

- **Through April 20, 2020, authorized 502 applications totaling \$189.5 million for the Paycheck Protection Program (“PPP”).**
- **Expanded faster payments platform to include Visa Direct.**
- **Converted MetaBank to a national bank charter from a federal thrift charter and Meta Financial Group to a bank holding company from a savings and loan holding company, which better reflects business model.**
- **Closed sale of Community Bank division to Central Bank on February 29, 2020.**
 - *Sale included all of the community bank's deposits of \$290.5 million, branch locations, fixed assets, employees, and a portion of the community bank's loan portfolio totaling \$268.8 million. The remaining community bank loans not sold to Central Bank, which totaled \$896.2 million at March 31, 2020, have been retained by the Company under a servicing agreement with Central Bank.*
- **Progress made towards long-term strategic plan through improved balance sheet mix and lower efficiency ratio.**



COVID-19 Pandemic Focus

Second Quarter Ended March 31, 2020

Employee, Partner, and Customer Focus

- COVID-19 Crisis Command Center monitors day-to-day operations and potential business interruptions
- Remote work options and social distancing measures where available
- Restrictions on non-essential business travel
- Enhanced preventative cleaning at all office locations

Credit Monitoring Focus

- Tightening underwriting standards
- Monitoring and placing limits on originations to higher risk industries and customers
- Contacting customers in order to assess credit situations and needs
- Offering flexible repayment options to current customers, when appropriate
- Utilizing CARES Act, SBA and USDA programs and loan products
- Increased allowance for loan and lease losses during the fiscal second quarter
- As of April 19, 2020, completed short-term payment deferral modifications of \$152.0 million and \$62.4 million in other COVID-19 related modifications

Capital Focus

- Quarter-end Bank capital leverage ratio based on asset levels as of March 31, 2020 was 9.71%¹, better reflects the Company's anticipated balance sheet going forward
- Multiple capital options, including a flexible balance sheet including a highly-liquid \$1.31 billion securities portfolio
- Suspension of share repurchase program, representing the majority of our capital deployment plan

¹ Non-GAAP measure, see appendix for reconciliations.



Selected Financial Highlights

Second Quarter Ended March 31, 2020

INCOME STATEMENT

(\$ in thousands, except per share data)

	2Q20	1Q20	2Q19
Net interest income	67,737	64,651	71,350
Provision for loan and lease losses	37,296	3,407	33,318
Payments card & deposit fees	23,156	21,499	24,671
Total noninterest income	120,513	37,483	105,025
Total noninterest expense	91,729	75,798	110,254
Net income before taxes	59,225	22,929	32,803
Income tax expense (benefit)	5,617	680	(395)
Net income before non-controlling interest	53,608	22,249	33,198
Net income attributable to non-controlling interest	1,304	1,181	1,078
Net income attributable to parent	\$ 52,304	\$ 21,068	\$ 32,120
Earnings per share, diluted	\$ 1.45	\$ 0.56	\$ 0.81
Average diluted shares	35,970,296	37,465,878	39,496,832

BALANCE SHEET

(\$ in thousands)

	2Q20	1Q20	2Q19
Loans and leases	3,618,924	3,590,474	3,437,980
Allowance for loan and lease losses	(65,355)	(30,176)	(48,672)
Total assets	\$ 5,843,865	\$ 6,180,926	\$ 6,050,042
Noninterest-bearing checking	2,900,484	2,927,967	3,034,428
Total deposits	3,962,404	4,517,605	4,970,307
Total liabilities	5,038,791	5,343,858	5,226,333
Total stockholders' equity	805,074	837,068	823,709
Total liabilities and stockholders equity	\$ 5,843,865	\$ 6,180,926	\$ 6,050,042
Average loans and leases	4,195,772	3,735,196	3,709,820
Average assets	6,610,899	6,122,504	6,787,694
Average payments deposits	3,309,899	2,778,280	2,994,082

- Net income of \$52.3 million, or \$1.45 per diluted share, for the quarter.
- Net interest margin ("NIM") increased to 4.78% for the fiscal 2020 second quarter, down 16 basis points from the fiscal 2020 first quarter. Adjusting for the impact from our seasonal tax refund advance loans and related funding, net interest margin was 5.01%.
- During the quarter, repurchased 2,592,381 shares, at a weighted average price per share of \$31.78.
- Total loans and leases increased by \$180.9 million, or 5%, compared to fiscal 2019 second quarter ended March 31, 2019.
- Average payments deposits grew \$315.8 million, or 11%, compared to the prior fiscal year second quarter average.



Differentiated Portfolio of Business Lines

Last Twelve Months Ended March 31, 2020

(\$ in thousands)	Commercial Finance	Payments	Tax	Consumer Finance	Community Bank	Corporate & Eliminations	Total
Net interest income (expense)	154,864	57,474	(1,131)	38,919	41,167	(26,320)	264,973
Non-interest income	57,141	82,267	72,949	2,322	17,339	5,748	237,766
Revenue	212,005	139,741	71,818	41,241	58,506	(20,572)	502,739
Provision for loan and lease losses	26,656	-	21,411	1,294	4,575	-	53,936
Net revenue¹	185,349	139,741	50,407	39,947	53,931	(20,572)	448,803
% of total revenue	41%	31%	11%	9%	12%	(4)%	100%
Average earning assets	1,898,020	21,206	151,877	578,972	1,164,838	1,551,453	5,366,366

Payments: Primary deposit source which generates stable, core deposits

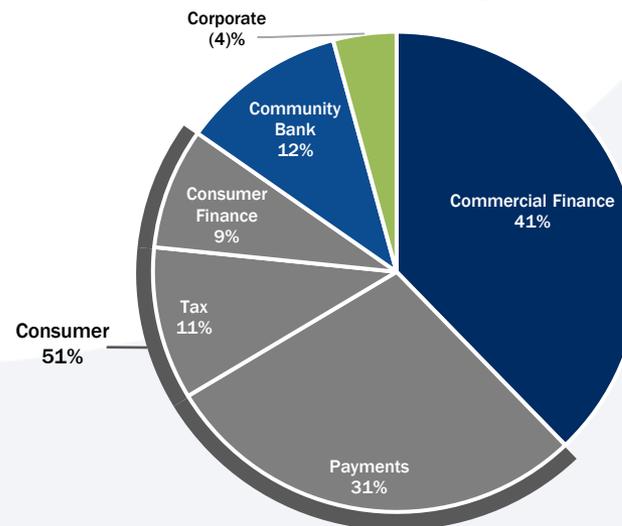
Community Bank: Remaining legacy portfolio from the sale of the Community Bank division closed on February 29, 2020

Consumer Finance: Includes warehouse finance, consumer credit products, student loan and ClearBalance portfolios
(includes \$8.2 million of net revenue related to the student loan portfolio which is reported under the Corporate segment for SEC segment reporting)

Corporate: Includes certain shared services such as funds transfer pricing and eliminations as well as treasury related functions such as the securities portfolio

- Securities portfolio comprised primarily of government related securities with over 92% of the portfolio exposure directly related to government agency or instrumentalities

Net Revenue Contribution by Business Line



¹ Net Revenue is a non-GAAP financial measure.

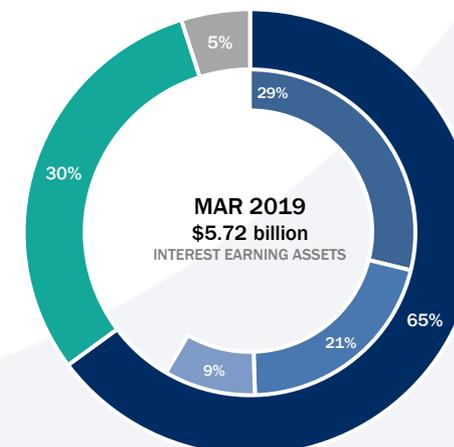
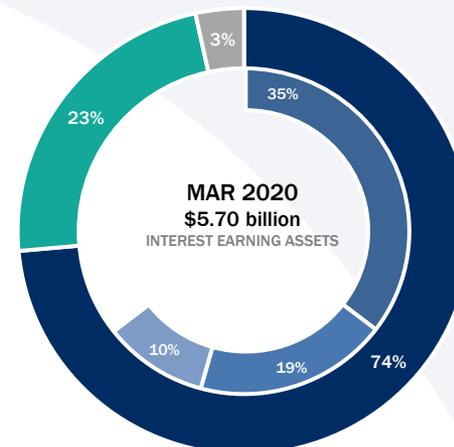


Diversified Earning Asset Portfolio

	At the Quarter Ended		Y/Y Δ
	March 31, 2020	March 31, 2019	
(\$ in thousands)	2Q20	2Q19	
COMMERCIAL FINANCE	2,026,347	1,665,891	22 %
Term lending	725,581	507,886	43 %
Asset-based lending	250,211	230,557	9 %
Factoring	285,495	287,955	(1) %
Lease financing	238,788	155,181	54 %
Insurance premium finance	332,800	307,875	8 %
SBA/USDA	92,000	77,481	19 %
Other commercial finance	101,472	98,956	3 %
CONSUMER FINANCE	258,439	310,441	(17) %
Consumer credit programs	113,544	139,617	(19) %
Other consumer finance	144,895	170,824	(15) %
TAX SERVICES	95,936	84,824	13 %
WAREHOUSE FINANCE	333,829	186,697	79 %
NATIONAL LENDING	2,714,551	2,247,853	21 %
COMMUNITY BANKING	896,234	1,187,163	(25) %
TOTAL GROSS LOANS & LEASES	3,610,785	3,435,016	5 %
CASH & INVESTMENTS	1,389,486	1,774,786	(22) %
TOTAL EARNING ASSETS	5,000,271	5,209,802	(4) %

QUARTERLY AVERAGE EARNING ASSET MIX

% in charts represent % of total interest earning assets



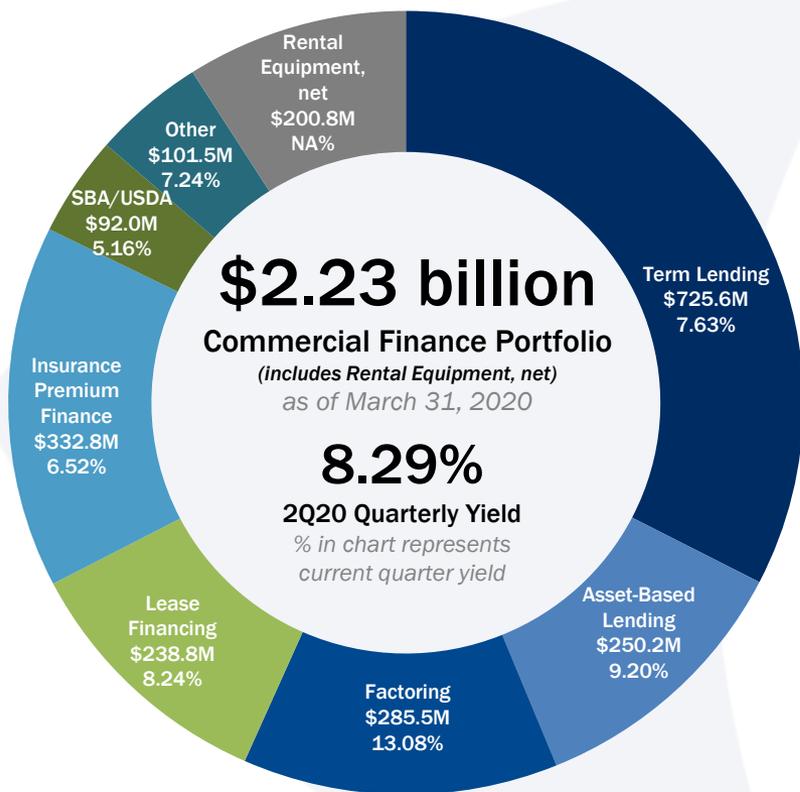
■ LOANS & LEASES
 ■ INVESTMENTS
 ■ CASH & FED FUNDS
● Commercial
 ● Consumer & Warehouse
 ● Community Bank



Commercial Finance & Community Bank Portfolios



Commercial Finance Loan and Lease Portfolio



Term Lending. Collateralized conventional term loans and notes receivable, weighted average life of 53 months. Significant portion of the term lending exposure is concentrated in solar/alternative energy. Most of these loans will convert to longer-term government guaranteed facilities. *Average loan size approximately \$200 thousand.*

Asset-Based Lending. Asset-based loans secured by accounts receivable, inventory, machinery & equipment, work-in-process and other assets. Approximately 70% backed by accounts receivable. Exposure managed within a collateral borrowing base. Well diversified in terms of industry and geographic concentrations. *Average loan size approximately \$1.75 million.*

Factoring. Factoring services where clients provide detailed inventory, accounts receivable, and work-in-process reports for lending arrangements. Bank secures dominion of funds which secures repayment when applicable accounts receivables or invoices are paid. Approximately 95% backed by accounts receivable. *Average loan size approximately \$300 thousand.*

Lease Financing. Leasing solutions for technology, capital equipment and select transportation assets like tractors, trailers and construction equipment. *Average lease size approximately \$125 thousand.*

Insurance Premium Finance. Short-term, primarily collateralized financing to facilitate the purchase of commercial insurance for various forms of risk. Over 90% of insurance company partners have an investment grade rating through AM Best as well as an internal risk rating system. *Average loan size approximately \$30 thousand.*

SBA/USDA. Originate loans through programs partially guaranteed by the SBA or USDA. *Average loan size approximately \$700 thousand.*

Other Commercial Finance. Includes healthcare receivables loan portfolio primarily comprised of loans to individuals for medical services received. Majority of these loans are guaranteed by the referring hospital.

Rental Equipment. Leased assets related to operating leases generated from the commercial finance business line. Primarily consists of solar panels, motor vehicles, and computers and IT networking equipment.

Top geographic state concentrations¹ by %

1. California	16.7%
2. Texas	12.3%
3. Florida	7.1%
4. Michigan	6.9%
5. New York	5.7%
6. North Carolina	4.4%
7. Missouri	4.1%
8. Illinois	3.2%

¹ Excludes certain joint ventures; percentages calculated based on aggregate principal amount of loans includes operating lease rental equipment of \$200.8M



Distribution of Commercial Finance Portfolio by Industry¹



¹ Distribution by NAICS codes; excludes certain joint ventures



Commercial Portfolio Concentrations¹

MANUFACTURING

Total Exposure \$418.2 million % of Total² 11.0%

- Limited exposure to single borrowers
- Diversified across multiple subsectors – greatest concentration of subsectors is 1.8% of total²
- \$39.2 million in leases

	Outstanding Balance	% of Total ²
Manufacturing	\$418.2	11.0%
Computer and Electronic Product Manufacturing	67.4	1.8%
Fabricated Metal Product Manufacturing	39.9	1.0%
Transportation Equipment Manufacturing	39.8	1.0%
Primary Metal Manufacturing	37.5	1.0%
Chemical Manufacturing	34.2	0.9%
Electrical Equipment, Appliance, and Component Manufacturing	33.1	0.9%
Machinery Manufacturing	25.4	0.7%
Printing and Related Support Activities	22.6	0.6%
Nonmetallic Mineral Product Manufacturing	22.5	0.6%
Miscellaneous Manufacturing	21.5	0.6%
Plastics and Rubber Products Manufacturing	20.0	0.5%
Other ³	54.3	1.4%

TRANSPORTATION & WAREHOUSING

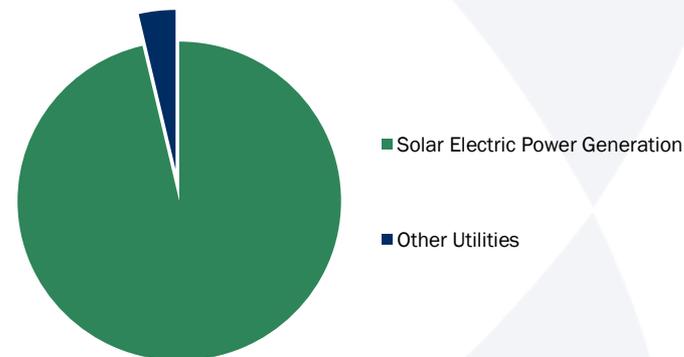
Total Exposure \$280.0 million % of Total² 7.3%

- \$183.2 million exposure to truck transportation, over 90% in general freight trucking.
- Less than \$3.1 million exposure to air transportation and support activities.**
- Receive invoices and back-up, verify a portion of the purchases and monitor these accounts under a Dominion of Funds to ensure that our balances are covered by collateral

UTILITIES

Total Exposure \$275.4 million % of Total² 7.2%

- 96% of Utilities exposure is to Solar Electric Power Generation, majority of which is related to permanent solar generators.
- Well collateralized, majority backed by power purchase agreements with highly rated, large public utilities
- \$74.7 million in leases



OIL & GAS

Total Exposure \$56.9 million % of Total² 1.5%

- \$55.3 million exposure related to support activities for Oil & Gas Operations
 - Approximately 51% of outstandings are in working capital lines, primarily collateralized by accounts receivable, remaining collateralized by machinery and equipment

¹ Excludes certain joint ventures; percentages calculated based on aggregate principal amount of loans includes operating lease rental equipment of \$200.8M

² Total includes total gross loans & leases of \$3.61 billion and rental equipment, net of \$200.8M, as of March 31, 2020

³ Other includes manufacturing subsectors comprised of less than 0.5% of total²



Limited Commercial Finance Exposure¹ to Retail and Hospitality Sectors

Retail & Other Services

- **\$39.7 million total Retail Trade exposure; 1.0% of total²**
 - Retail portfolio is widely distributed; largest categories include:
 - *Motor Vehicle and Parts Dealer* \$8.0 million outstanding to ~516 clients
 - *Miscellaneous Store Retailer* \$6.0 million outstanding to ~289 clients
- **\$42.7 million total Other Services exposure; 1.1% of total²**
 - \$15.0 million exposure to Personal and Laundry Services to ~381 clients
 - \$12.6 million exposure to Repair and Maintenance to ~1,039 clients
 - \$8.4 million exposure to Homeowners Associations to ~510 clients, 79% from the insurance premium finance portfolio

\$82.4M
Exposure

2.1%
of total²

Hotels & Restaurants

- **\$38.1 million total Hotel (except Casino Hotels) and Motel exposure; 1.0% of total²**
 - \$30.7 million in SBA loans to ~20 clients
 - \$1.8 million insurance premium finance to ~148 clients
- **\$12.2 million total full- and limited-service restaurant exposure; 0.3% of total²**
 - \$6.3 million insurance premium finance to ~680 clients
 - \$5.6 million in term lending to ~89 clients

\$50.3M
Exposure

1.3%
of total²

Entertainment

- **\$35.1 million total exposure; 0.9% of total²**
 - \$21.1 million exposure to fitness and recreational sports centers ~386 clients
 - *50% in term lending portfolio, 25% in SBA loans, and 23% lease receivables*

\$35.1M
Exposure

0.9%
of total²

¹ Excludes certain joint ventures; percentages calculated based on aggregate principal amount of loans includes operating lease rental equipment of \$200.8M

² Total includes total gross loans & leases of \$3.61 billion and rental equipment, net of \$200.8M, as of March 31, 2020



Legacy Community Bank Portfolio Breakdown

As of March 31, 2020 | Serviced by Central Bank

(\$ in millions)	Outstanding Balance	% of Total ¹
Commercial Real Estate	\$634.5	16.6%
1-4 Family Real Estate	199.2	5.2%
Agricultural	36.8	1.0%
Commercial Operating	19.9	0.5%
Consumer	5.8	0.2%
Total	\$896.2	23.5%

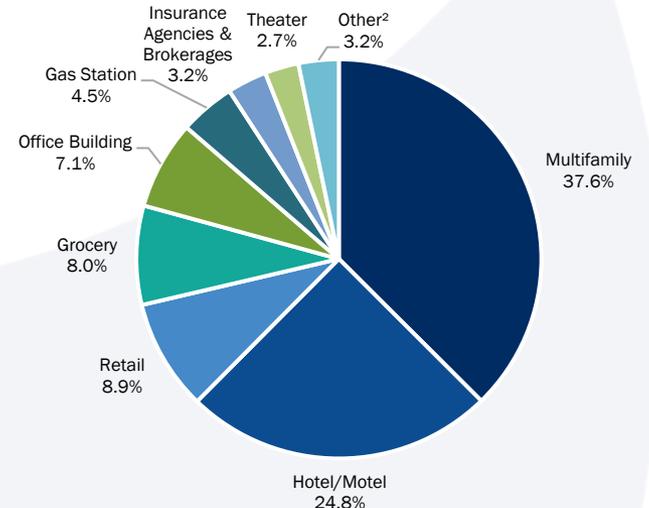
1-4 Family Real Estate

- Majority first mortgages for owner-occupied homes
- Vast majority of loans are originated with loan-to-values below 80%
- 96% residential mortgage, 4% construction
- ALLL coverage of 1.14% of total 1-4 family real estate loans
- Very minimal past due loans (less than 0.10% total past due) as of March 31, 2020

Commercial Real Estate

- As a result of COVID-19, tightened focus on directly impacted industries
 - Hotel/motel portfolio diversified throughout the Midwest
 - Minimal restaurant loans in portfolio
 - Frequent discussions with impacted borrowers, short-term planning (90-day deferrals), educating on SBA Relief Programs
 - Central Bank has funded 31 small business PPP loans through April 19, 2020, totaling \$4.9 million, for Meta’s legacy community bank customers
 - 65% of hotel relationships received PPP loans
- 87% commercial mortgage, 13% commercial construction
- ALLL coverage of 1.53% of total commercial real estate loans
 - Demonstrated minimal historical charge-offs (2bps 5-year average NCO/average loans)
- No past due or non-accrual loans as of March 31, 2020

Portfolio Composition Type



¹ Total includes total gross loans & leases of \$3.61 billion and rental equipment, net of \$200.8M, as of March 31, 2020

² Other includes subsectors comprised of less than 1% of total commercial real estate as of March 31, 2020 (\$634.5 million)



Consumer Lending, Tax Services, Payments



Warehouse Finance

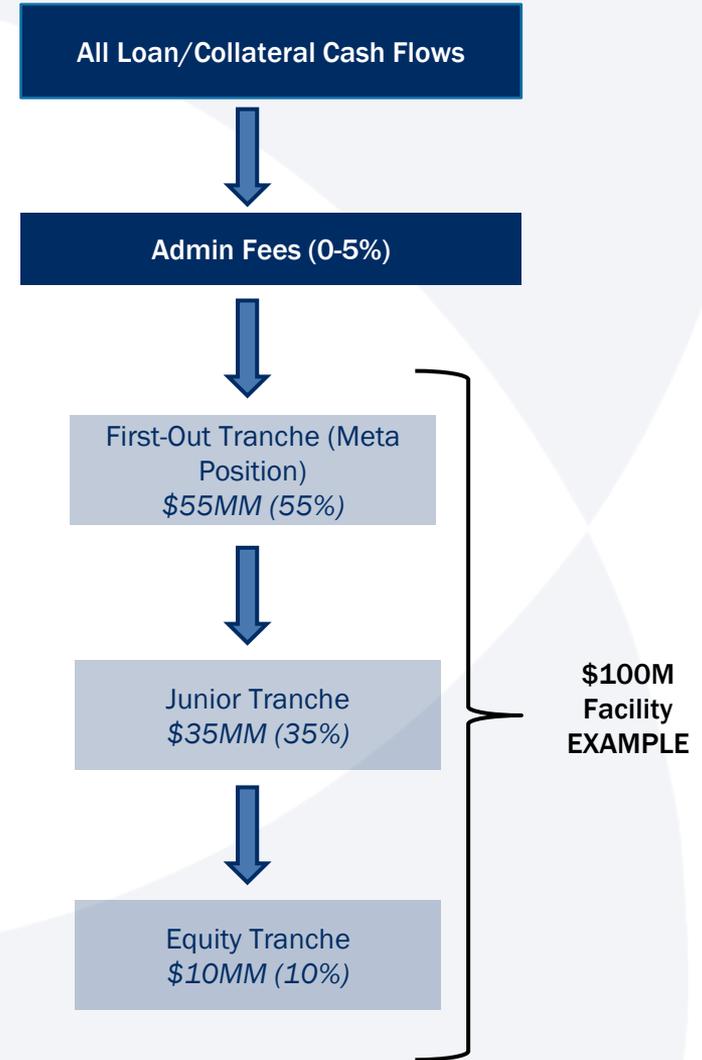
Total Exposure	\$333.8 million	% of Total ¹	8.8%
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Asset-backed warehouse lines of credit used to support strategic initiatives.

- Lines are primarily secured by consumer receivables, whereby Meta is in a senior, secured position as the first out participant.
- Have never had a charge off or loss.
- Agreements trigger waterfall protection for the “First Out” participant:
 - *The waterfall could be “triggered” due to items such as: collateral underperformance, collateral days past due, covenant breaches, concentration limit breaches, missed payments, regulatory events, material adverse effects, etc.*

EXAMPLE

In the example \$100M scenario, all cash flows of the outstanding facility are used to pay the First Out Tranche’s (i.e. – Meta’s) outstanding principal and interest. The First Out’s position must be paid down in full prior to the junior and equity tranches receiving any cash flow. Effectively, the First Out receives the benefit of \$100M of loans/collateral to pay down its \$55M full principal and interest position.



¹ Total includes total gross loans & leases of \$3.61 billion and rental equipment, net of \$200.8M, as of March 31, 2020

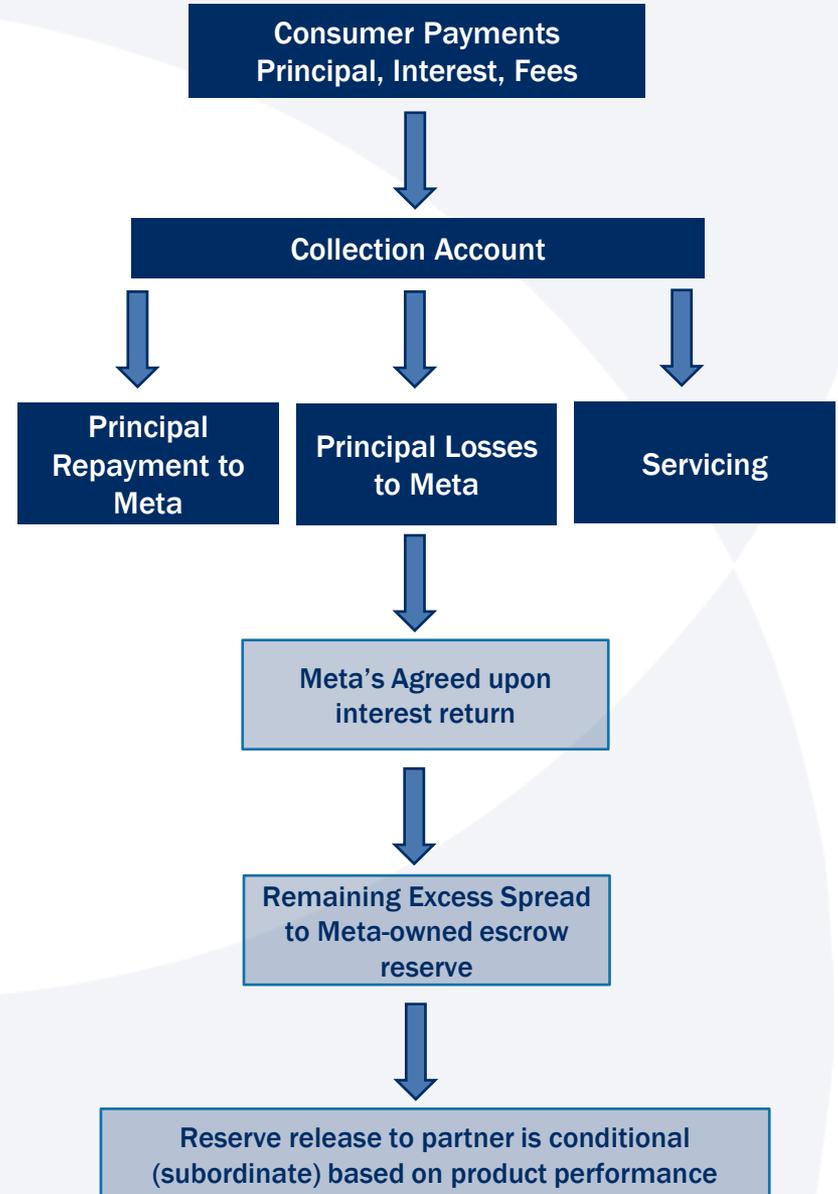


Consumer Credit Programs

Total Exposure	\$113.5 million	% of Total ¹	3.0%
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Consumer credit programs offer Meta a risk adjusted return, protected by certain layers of credit support and balance sheet flexibility. Programs are offered to strategic partners with payments distribution potential.

- Agreements typically provide for “excess spread” build-up and protection through a priority of payment within a waterfall
- Consumer interest rate and fees flow through a waterfall:
 - Covers principal losses and Meta’s required rate of interest. Meta’s interest rate is substantially less than the consumer’s APR
 - Structure provides for a build up of excess spread to allow protection from loan losses and ensure Meta’s contractual rate of interest is covered
 - Structure provides for ALLL on a portfolio basis rather than loan level basis
 - Excess spread in the escrow account only released to partner when certain conditions are satisfied
 - Escrow account balance has increased since program inception



¹ Total includes total gross loans & leases of \$3.61 billion and rental equipment, net of \$200.8M, as of March 31, 2020



2020 Tax Season Update

Tax Season at Meta begins ramping up during the first fiscal quarter and peaks during the second fiscal quarter. As a result, performance for the six months ended March 31 is a better reflection on the overall performance for tax season as it alleviates timing differences between quarters.

- Refund advance originations of \$1.33 billion compared to \$1.49 billion in the 2019 tax season
 - Exited relationships with non-strategic partners for the 2020 tax season which produced \$252 million in refund advance originations in 2019
 - Approximate average loan size of \$1,355 compared to \$1,400 in 2019
- Approximately 2.1 million of refund transfers ("RTs") expected to be processed over the 2020 tax season compared to 2.4 million in the 2019 tax season
 - Exit of non-strategic relationships which produced 225 thousand refund transfers in the 2019 tax season

TAX SERVICES ECONOMICS \$ in millions	Three Months Ended			Six Months Ended		
	March 31, 2020	March 31, 2019	% Change	March 31, 2020	March 31, 2019	% Change
Net interest income (expense)	(1.36)	(0.64)	(114.2)%	(1.33)	(4.24)	218.1 %
Tax advance product income	29.54	33.04	(10.6)%	31.81	34.72	(8.4)%
RT product income	28.94	31.60	(8.4)%	29.13	31.86	(8.6)%
Total revenue	\$ 57.12	\$ 64.00	(10.8)%	\$ 59.61	\$ 62.35	(4.4)%
Total expense	9.15	9.41	(2.8)%	10.45	9.87	5.9 %
Provision for loan & lease losses	19.60	22.47	(12.8)%	20.51	23.97	(14.4)%
Net income, pre-tax	\$ 28.37	\$ 32.12	(11.7)%	\$ 28.65	\$ 28.51	0.5 %
Total refund advance originations	1,258	1,432	(12.2)%	1,335	1,486	(10.2)%
Approximate loss rate ¹ (6 months)				1.54 %	1.61 %	(4.3)%

¹ Approximate loss rate calculated by taking provision for loan & lease losses divided by total refund advance originations.

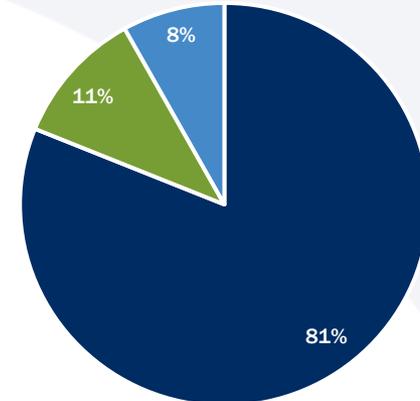


Payments Business Update

- Increased monitoring of our partners due to COVID-19; providing payment modifications and deferrals where necessary.
- Prepaid card distribution based on balance as of March 31, 2020:
 - 30% Gift Card
 - 28% Payroll
 - 22% General Purpose
 - 20% Loyalty, Award Promotion
- Payments business line provides primary deposit source which generates stable, core deposits.
- Payments deposits represented 65% of total average deposits for the fiscal 2020 second quarter.
- Generated \$23.2 million in payments card and deposit fee income in second fiscal quarter 2020.

Payments Card and Deposit Fee Income Breakout

Second Quarter Fiscal 2020

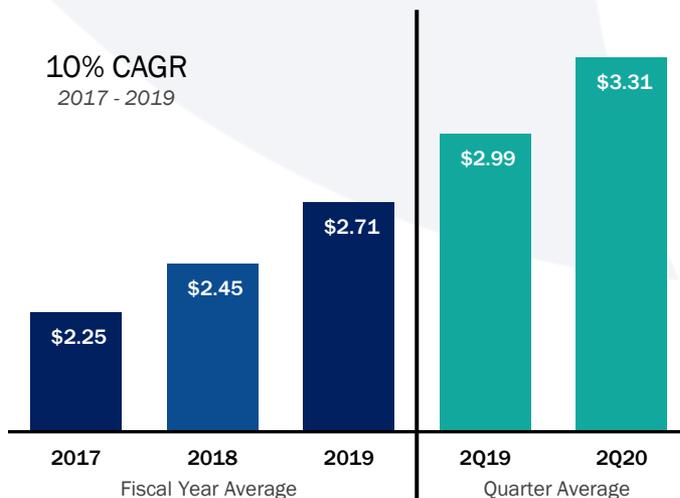


■ Prepaid ■ Deposit ■ Banking Services

Banking Services includes ATM, ACH/Faster Payments, Merchant Acquiring

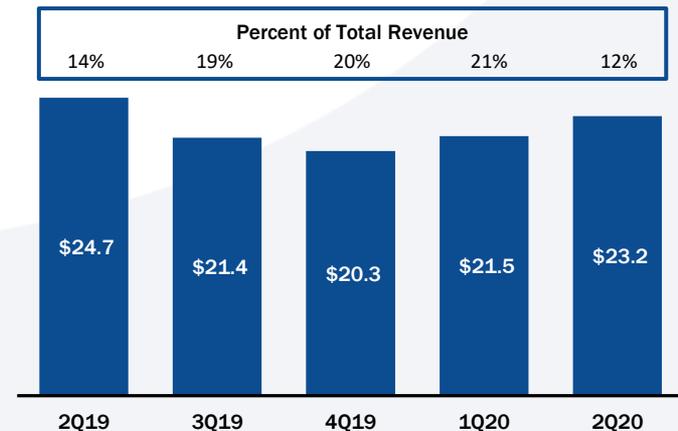
Average Payments Deposits

(\$ in billions)



Payments Card and Deposit Fee Income

(\$ in millions)

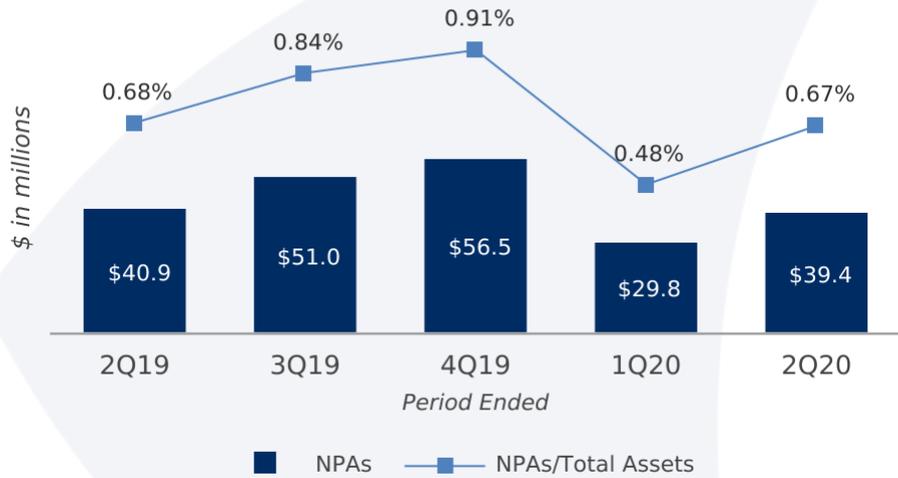


Asset Quality, Interest Rate Risk, Capital

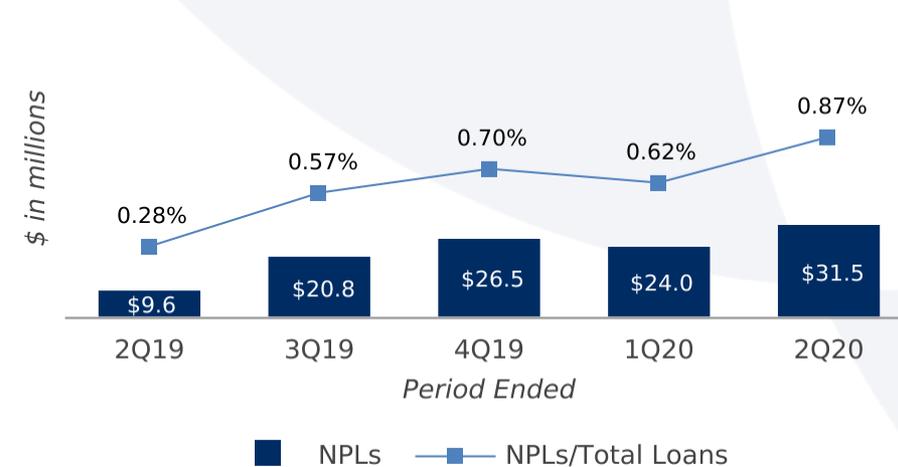


Asset Quality

Nonperforming Assets ("NPAs")

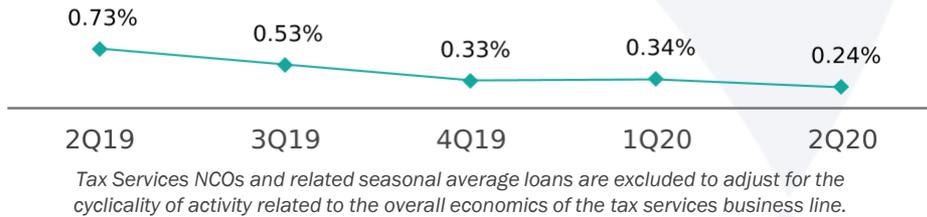


Nonperforming Loans ("NPLs")



Adjusted Annualized Net Charge-Offs ("NCOs") / Adjusted Quarterly Average Loans & Leases¹

Excludes Tax Services NCOs and Related Seasonal Average Loans



Historical NCOs / Average Loans and Leases LTM

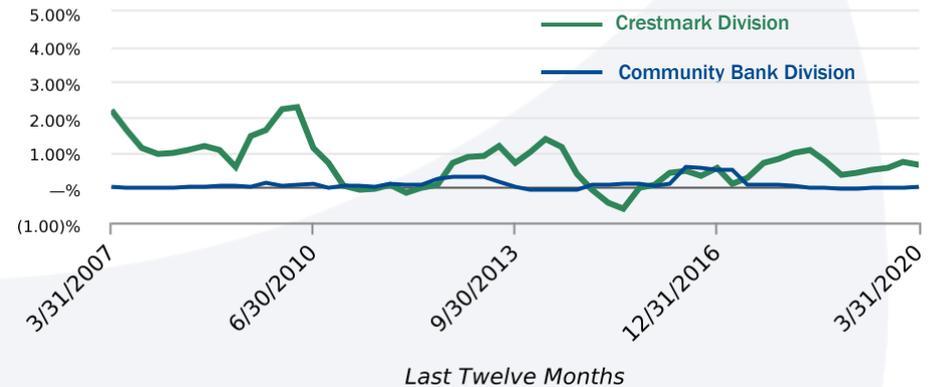


Chart presents both Crestmark Bank's historical information and information concerning the Crestmark division (post-Crestmark acquisition).

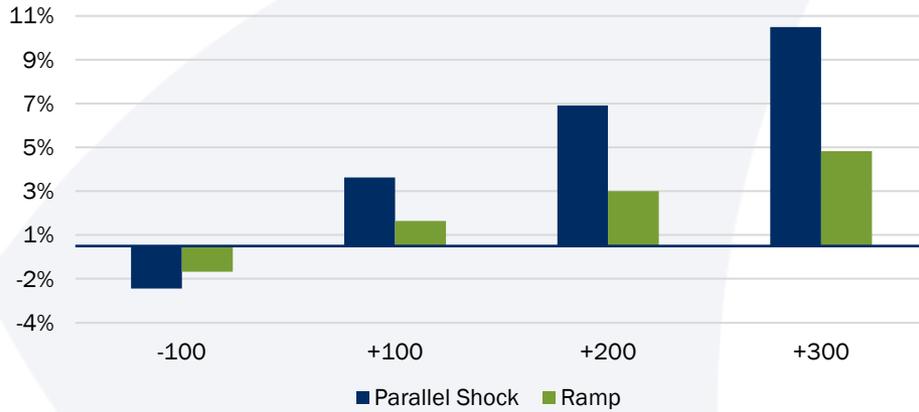
Source: S&P Global Market Intelligence for data prior to acquisition on August 1, 2018.

¹Non-GAAP measures, see appendix for reconciliations.



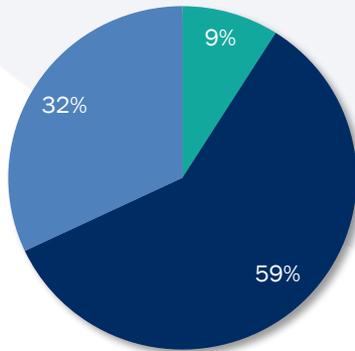
Interest Rate Risk Management as of March 31, 2020

12-Month Interest Rate Sensitivity from Base Net Interest Income



- Net Interest Income modeled under an instantaneous, parallel rate shock and a gradual parallel ramp.
- Management also employs rigorous modeling techniques under a variety of yield curve shapes, twists and ramps.
- ALCO management focused on minimizing risk to further decline in rates.

Earning Asset Pricing Attributes¹



■ Fixed Rate < 1 Year ■ Fixed Rate > 1 Year ■ Floating or Variable

Asset/Liability Gap Analysis



¹ Fixed rate securities, loans and leases are shown for contractual periods less than 12 months and greater than 12 months.



Strong Capital and Sources of Liquidity

Regulatory Capital as of March 31, 2020

At March 31, 2020	Meta Financial Group, Inc.	MetaBank
Tier 1 Leverage	7.28%	8.52%
Tier 1 Leverage – Period End ¹	N/A	9.71%
Common Equity Tier 1	10.24%	12.36%
Tier 1 Capital	10.60%	12.41%
Total Capital	13.57%	13.66%

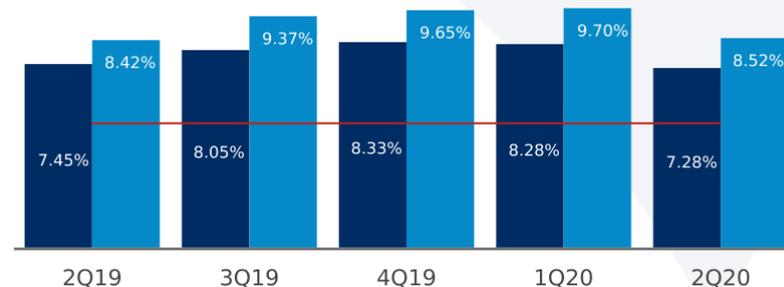
- MetaBank period end Tier 1 Leverage of 9.71% better reflects the go-forward balance sheet post-tax season.
- Strong capital position post-tax season, which also benefited from the gain on sale from the divestiture of the community bank division.

Primary & Secondary Liquidity Sources (\$ in millions)

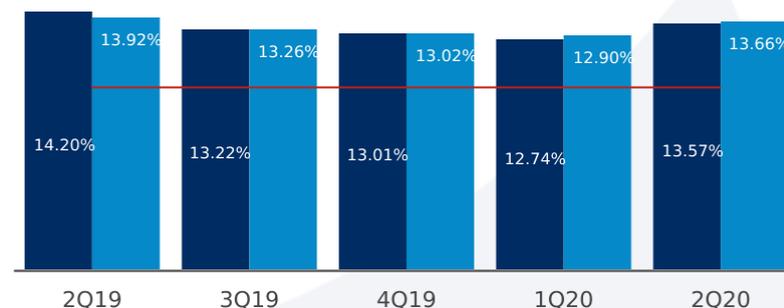
Cash and Cash Equivalents	\$105
Unpledged Investment Securities	\$190
FHLB Borrowing Capacity	\$1,150
Funds Available through Fed Discount Window	\$340
Unsecured Lines of Credit	\$1,240 - \$1,510

Capital Ratio Trends

Tier 1 Leverage Ratio



Total Capital Ratio



■ Meta Financial Group, Inc.
 ■ MetaBank
— Minimum Requirement to be Well-Capitalized under Prompt Corrective Action Provisions

¹ Non-GAAP measure, see appendix for reconciliations.



Appendix



Long-Term Strategy to Drive Shareholder Value

1

2

3

KEY INITIATIVES

Increase Percentage of Funding from Core Deposits

Optimize Interest-Earning Asset Mix

Improve Operating Efficiencies

STRATEGY

Leverage payments division growth opportunities

Explore and develop new niche deposit opportunities

Replace lower-yielding loans and securities with higher-yielding and higher-return loans

Expand net interest margin with focus on the commercial finance line of business

Expense discipline by improving collaboration and productivity between business lines

Concentrated focus on optimization and utilization of existing business platforms

Pause on material mergers and acquisitions

FOCUS

Gain greater share of deposits from existing relationships

Develop additional products and services to deepen relationships

Add new strategic relationships

Continue to enhance interest-earning asset mix with focus on commercial finance business lines

Driving 2x operating leverage in each business line (i.e., growing revenue two times the rate of expense growth)

PROGRESS

Average deposits from payments divisions increased nearly 11% in second quarter fiscal 2020 when compared to the same period of fiscal 2019

Closed sale of community bank division on February 29, 2020

Remaining community bank loans not included in the pending sale will run-off over time

For the last twelve months ended March 31, 2020, improved efficiency ratio to 62.9%, compared to 73.4% in the same period as of March 31, 2019



Financial Measure Reconciliations

Efficiency Ratio

(\$ in thousands)	For the last twelve months ended				
	Mar 31, 2020	Dec 31, 2019	Sep 30, 2019	Jun 30, 2019	Mar 31, 2019
Noninterest Expense - GAAP	316,138	334,663	333,160	323,657	300,242
Net Interest Income	264,973	268,586	264,207	247,127	208,570
Noninterest Income	237,766	222,278	222,545	211,179	200,614
Total Revenue: GAAP	502,739	490,864	486,752	458,306	409,184
Efficiency Ratio, LTM	62.88 %	68.18 %	68.45 %	70.62 %	73.38 %

Non-GAAP Reconciliation

Adjusted Annualized NCOs and Adjusted Average Loans and Leases

(\$ in thousands)	For the quarter ended				
	Mar 31, 2020	Dec 31, 2019	Sep 30, 2019	Jun 30, 2019	Mar 31, 2019
Net Charge-offs	2,117	2,380	18,476	14,279	5,936
Less: Tax services net charge-offs	(74)	(739)	15,416	9,592	(83)
Adjusted Net Charge-offs	\$ 2,191	\$ 3,119	\$ 3,060	\$ 4,687	\$ 6,019
Quarterly Average Loans and Leases	4,195,772	3,735,196	3,729,545	3,599,138	3,709,820
Less: Quarterly Average Tax Services Loans	516,491	24,429	21,445	45,142	369,331
Adjusted Quarterly Loans and Leases	\$ 3,679,281	\$ 3,710,767	\$ 3,708,100	\$ 3,553,996	\$ 3,340,489
Annualized NCOs/Average Loans and Leases	0.20 %	0.25 %	1.98 %	1.59 %	0.65 %
Adjusted Annualized NCOs/Adjusted Average Loans and Leases ¹	0.24 %	0.34 %	0.33 %	0.53 %	0.73 %

¹ Tax Services NCOs and average loans are excluded to adjust for the cyclicity of activity related to the overall economics of the Company's tax services business line.



Non-GAAP Reconciliations

MetaBank Period-end Tier 1 Leverage

	March 31, 2020
Total stockholder's equity	\$ 896,924
Adjustments:	
LESS: Goodwill, net of associated deferred tax liabilities	303,230
LESS: Certain other intangible assets	45,271
LESS: Net deferred tax assets from operating loss and tax credit carry-forwards	11,589
LESS: Net unrealized gains (losses) on available-for-sale securities	2,337
LESS: Noncontrolling interest	3,762
Common Equity Tier 1 Capital ("CET1") ⁽⁴⁾	530,735
Tier 1 minority interest not included in common equity tier 1 capital	2,036
Total Tier 1 capital	532,771
Total Assets (Quarter Average)	\$ 6,621,594
ADD: Available for sale securities amortized cost	(12,393)
ADD: Deferred tax	3,092
LESS: Deductions from CET1	360,090
Adjusted total assets	\$ 6,252,203
MetaBank Regulatory Tier 1 Leverage	8.52 %
Total Assets (Period End)	\$ 5,851,952
ADD: Available for sale securities amortized cost	(3,114)
ADD: Deferred tax	777
LESS: Deductions from CET1	360,090
Adjusted total assets	\$ 5,489,525
MetaBank Period-end Tier 1 Leverage	9.71 %

Adjusted Net Interest Margin

	Three Months Ended March 31, 2020
Interest-earning assets	5,701,859
Net interest income	67,737
Net interest margin	4.78 %
Adjustments for Tax Seasonality	
Interest-earning assets	5,701,859
LESS: Tax related assets	516,491
LESS: Cash adjustment	97,625
Adjusted interest-earning assets	5,087,743
Net Interest Income	67,737
LESS: Tax interest	6,351
LESS: Cash interest adjustment	233
ADD: Tax funding expense allocation	2,231
Adjusted net interest income	63,384
Adjusted net Interest margin	5.01 %

